

Description:

The Department of Labor promotes work force development and improves economic opportunities for the people of Idaho.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. To provide employment services to Idaho residents through referral to job opportunities, to other support services, or training situations enabling them to accept employment commensurate with the skills and needs of the individual as well as the employing agency.

A. Individuals registered for employment services.

Actual Results			
1999	2000	2001	2002
158,809	160,474	166,372	174,236
Projected Results			
2003	2004	2005	2006
176,504	181,800	187,253	192,870

B. Registered job seekers placed.

Actual Results			
1999	2000	2001	2002
26,984	25,385	22,448	22,993
Projected Results			
2003	2004	2005	2006
22,672	22,899	23,128	23,359

C. Individuals placed as a percent of applicants available (B divided by A).

Actual Results			
1999	2000	2001	2002
16.99%	15.8%	13.5%	13.2%
Projected Results			
2003	2004	2005	2006
12.8%	12.6%	12.4%	12.1%

D. Job openings received.

Actual Results			
1999	2000	2001	2002
84,247	83,367	79,443	69,677
Projected Results			
2003	2004	2005	2006
70,374	71,078	71,788	72,506

E. Placement transactions.

Actual Results			
1999	2000	2001	2002
35,686	33,268	28,642	29,746
Projected Results			
2003	2004	2005	2006
28,928	29,218	29,510	29,805

Labor, Department of Employment Service

F. Placement transactions as a percent of openings received (E divided by D).

Actual Results			
1999	2000	2001	2002
42%	40%	36.1%	42.7%
Projected Results			
2003	2004	2005	2006
41.1%	41.1%	41.1%	41.1%

2. Encourage employers through the federal-state system of Unemployment Insurance to provide more stable employment and to make UI benefit payments in accordance with state law.

A. Timeliness of employer tax deposits (percent of deposits made within 3 days of receipt).

Actual Results			
1999	2000	2001	2002
100%	100%	100%	100%
Projected Results			
2003	2004	2005	2006
100%	100%	100%	100%

B. Process eligible individual's first UI payment within 14 calendar days of the end of first compensable week.

Actual Results			
1999	2000	2001	2002
96%	96.8%	96.7%	95%
Projected Results			
2003	2004	2005	2006
95%	95%	95%	95%

3. Prepare Idaho's youth and unskilled adults for entry into the labor force by providing access to job training for economically disadvantaged individuals and other individuals facing serious barriers to employment.

A. Workforce Investment Act Customer Satisfaction Results. Program Participants/Employers *WIA started 7-1-2000.

Actual Results			
1999	2000	2001	2002
		83%/80%	83%/80%
Projected Results			
2003	2004	2005	2006
68%/66%	69%/67%	70%/68%	70%/68%

B. Adult Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate *WIA started 7-1-2000.

Actual Results			
1999	2000	2001	2002
		80%/89%	80%/89%
Projected Results			
2003	2004	2005	2006
69%/79%	71%/80%	72%/81%	72%/81%

C. Dislocated Worker Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate

Actual Results			
1999	2000	2001	2002
	91%/92%	91%/92%	91%/92%
Projected Results			
2003	2004	2005	2006
73%/88%	75%/88%	77%/88%	77%/88%

D. Older Youth Results At-A-Glance. Entered Employment Rate/Employment Retention Rate.

Actual Results			
1999	2000	2001	2002
	80%/89%	80%/89%	80%/89%
Projected Results			
2003	2004	2005	2006
68%/80%	69%/81%	70%/81%	70%/81%

E. Younger Youth Results At-A-Glance. Diploma or Equivalent Attained/Retention Rate.

Actual Results			
1999	2000	2001	2002
	92%/73%	92%/73%	92%/62%
Projected Results			
2003	2004	2005	2006
60%/80%	72%/81%	74%/81%	74%/81%

Program Results and Effect:

The Department of Labor administers the employment security laws of the State of Idaho, and in partnership with business, labor, education and government promotes work force development and economic security through labor exchange, unemployment insurance, job training opportunities and labor market information.

New performance measures have been developed for the Workforce Investment Act that was implemented on July 1, 2000.

The ultimate effect of this program is improved economic progress within the State of Idaho.

For more information contact Steve Weakley at 332-3570 Ext. 3159.

Labor, Department of Wage & Hour

Description:

The Wage and Hour program provides redress for violations of the wage and hour laws to the citizens of Idaho and provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Provide timely assistance on wage and hour questions and claims.

A. Number of claims filed.

Actual Results			
1999	2000	2001	2002
1,650	1,143	1,204	1,300
Projected Results			
2003	2004	2005	2006
1,400	1,400	1,400	1,450

2. Provide for claim resolution and administrative hearings.

A. Number of determinations issued.

Actual Results			
1999	2000	2001	2002
	494	370	400
Projected Results			
2003	2004	2005	2006
400	425	425	400

B. Number of determinations issued after hearing.

Actual Results			
1999	2000	2001	2002
	167	310	300
Projected Results			
2003	2004	2005	2006
300	325	325	330

C. Number of determinations appealed to Appeals Bureau.

Actual Results			
1999	2000	2001	2002
	85	103	110
Projected Results			
2003	2004	2005	2006
100	110	120	110

3. Provide for legal action on unresolved claims. (Effective July 1, 1999 claims are no longer referred to the Attorney General.)

A. Number of personal and telephone contacts with employers and employees to provide wage and hour information to prevent future claims.

Actual Results			
1999	2000	2001	2002
38,600	38,408	37,235	37,000
Projected Results			
2003	2004	2005	2006
37,000	38,000	38,000	38,000

B. Number of public presentations on labor law.

Actual Results			
1999	2000	2001	2002
30	52	54	45
Projected Results			
2003	2004	2005	2006
50	50	55	55

C. Number of liens filed. (* Increased liens result from law changes taking effect 7/1/2000.)

Actual Results			
1999	2000	2001	2002
	126	156	200
Projected Results			
2003	2004	2005	2006
300	275	250	250

Program Results and Effect:

The Wage and Hour section administers the Idaho Wage Payment, Minimum Wage, and Overtime laws. The unit also provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

The effect of this program is to assist employees throughout the state of Idaho in the collection of unpaid wages; dissemination of information to employees and employers; and, a continuing program to educate employers on Idaho Labor Laws.

For more information contact Joni Booth at 332-3570 Ext. 3165.